

LFM Cabin Rental Policies

OUR CHECK IN LOCATION IS AT THE MARINA (SHIPSTORE)

Amenities

You'll find the kitchen is equipped with a stove, oven, sink, refrigerator/freezer, microwave, electric toaster, coffeemaker, can opener, dishes, and standard cookware and flatware to provide you with a home away from home.

Shampoos, conditioners, lotions, paper towels, coffee and coffee filters are not provided. Each cottage has a screened porch or deck overlooking the lake with a picnic table and charcoal grill. Bath and kitchen towels as well as bed linens are provided with daily towel service and garbage pickup. We also now offer free Wi-Fi connection to every cottage.

Deposits and Payments

To ensure your designated time to stay at Lee's Ford will be reserved for you, the following guidelines apply.

- A 40% deposit of the total cost is required at the time reservations are made.
- Written confirmation of payment will be sent to you each time a payment is made towards your balance.
- Your balance for the total reservation cost is due 30 days prior to check-in.
- A credit card number is required to make a guaranteed reservation. No exceptions.
- Memorial Day, July 4th and Labor Day holidays will require a minimum of a 3-night stay.

Cancellations and Refunds

In order to respect and meet the needs of all of our guests, please understand and respect the following rules for renting our units.

- Refund of payments will not be given for early departure, late arrivals, or no-shows.
- All cancellations must be given in writing.
- If the reservation is cancelled (in writing) a minimum of 60 days prior to the scheduled check-in date, and the unit is re-rented for the entire original length of stay, a 75% refund will be provided. If the unit is not re-rented for the entire original length of stay, there will not be a refund.

Check-in and Check-out Policies

So that we can make sure we're ready when you get here, please note and follow the check in and out policies.

- Check in time is at 3 p.m.
- Occasionally, during peak seasons, your unit may not be ready at 3 p.m.
- Check out is 11 a.m. or earlier. There are no exceptions.
- Lee's Ford will not be responsible for items left behind by our guests.
- Check in at the Marina (Shipstore)

Parking

- Parking passes and boat launch passes are only provided to guests staying with us during peak season. These passes will permit you to park in the lower parking lot at the marina without charge.
- Please, park all trailers in the designated parking area. Do not leave trailers in the lower parking area as they will be towed at the owner's expense.

Pet Policy

We are just like you, we love our pets and they too are welcome at Lee's Ford as long as you understand and follow the rules below.

- Cottages 6 and 16 are the only pet friendly units.
- An additional \$100 charge will be required on the reservation cost.
- There is a 30 lb. weight restriction.
- Pet owners are responsible for pet waste removal.
- Your pet **MUST** remain on a leash when outdoors.

NOTICE: This electronic mail transmission is for the use of the named individual or entity to which it is directed and may contain information that is privileged or confidential. It is not to be transmitted to or received by anyone other than the named addressee (or a person authorized to deliver it to the named addressee). It is not to be copied or forwarded to any unauthorized persons. If you have received this electronic mail transmission in error, delete it from your system without copying or forwarding it, and notify the sender of the error by replying via email or by calling Lee's Ford Resort Marina at 606-636-6426, so that our address record can be corrected.

Sincerely,

Lee's Ford Resort Marina

Lodging Staff

Harbor Cottage Houseboat Rental Policies

OUR CHECK IN LOCATION IS AT THE MARINA (SHIPSTORE)

Amenities

You'll find the kitchen is equipped with a stove, oven, sink, refrigerator/freezer, microwave, electric toaster, coffeemaker, can opener, dishes, and standard cookware and flatware to provide you with a home away from home.

Shampoos, conditioners, lotions, paper towels, coffee and coffee filters are not provided. Each unit has a patio and/or deck overlooking the lake with a picnic table and propane grill. Bath and kitchen towels as well as bed linens are provided with daily towel service and garbage pickup. (Houseboats with washers and dryers are excluded from daily towel service.) We also now offer free Wi-Fi connection to every unit.

Deposits and Payments

To ensure your designated time to stay at Lee's Ford will be reserved for you, the following guidelines apply.

- A 40% deposit of the total cost is required at the time reservations are made.
- Written confirmation of payment will be sent to you each time a payment is made towards your balance.
- Your balance for the total reservation cost is due 30 days prior to check-in.
- A credit card number is required to make a guaranteed reservation. No exceptions.
- Memorial Day, July 4th and Labor Day holidays will require a minimum of a 3-night stay.

Cancellations and Refunds

In order to respect and meet the needs of all of our guests, please understand and respect the following rules for renting our units.

- Refund of payments will not be given for early departure, late arrivals, or no-shows.
- All cancellations must be given in writing.
- If the reservation is cancelled (in writing) a minimum of 60 days prior to the scheduled check-in date, and the unit is re-rented for the entire original length of stay, a 75% refund will be provided. If the unit is not re-rented for the entire original length of stay, there will not be a refund.

Check-in and Check-out Policies

So that we can make sure we're ready when you get here, please note and follow the check in and out policies.

- Check in time is at 3 p.m.
- Occasionally, during peak seasons, your unit may not be ready at 3 p.m.
- Check out is 11 a.m. or earlier. There are no exceptions.
- Lee's Ford will not be responsible for items left behind by our guests.
- Check in at the Marina (Shipstore) for Cottages and Houseboats.

Parking

- Parking passes and boat launch passes are only provided to guests staying with us during peak season. These passes will permit you to park in the lower parking lot at the marina without charge.
- Please, park all trailers in the designated parking area. Do not leave trailers in the lower parking area as they will be towed at the owner's expense.

Pet Policy

- NO PETS ARE PERMITTED ON HOUSEBOATS OR STATIONARY HOUSEBOATS (There will be a \$200 fee if you get caught with a pet)

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Sincerely,

Lee's Ford Resort Marina

Lodging Staff

Pontoon, Ski Boat and PWC Rental Policies

OUR CHECK IN LOCATION IS AT THE MARINA (SHIPSTORE)

Cancellation Policy

Reservation may be made by phone and may be confirmed upon receipt of full payment prior to scheduled arrival.

No refunds will be issued. Transfers of dates or deposits may be made 60 days prior to original date in the same calendar year for a \$25 rescheduling fee.

Lee's Ford Resort Marina/Lake Cumberland Marina reserves the right to change the above policies at any time without prior notification.

A Refund of payments will not be given for early departure, late arrivals, or no-shows. All cancellations must be given in writing.

If the reservation is cancelled (in writing) a minimum of 60 days prior to the scheduled check-in date, and the unit is re-rented for the entire original length of stay, a 75% refund will be provided. If the unit is not re-rented for the entire original length of stay, there will not be a refund.

Rental Rain Check Agreement

This waiver is to serve as a written agreement by the customer on our rental and refund policy:

We do not offer any monetary refund for inclement weather.

Other Charges

Rental rates do not include Kentucky sales tax or fuel.

Rental Periods

Weekend Weekdays

Sat – Sun 8:00 a.m to 5:00 p.m Mon – Fri 8:00 a.m to 5:00 p.m

You are provided with a 7% Damage Waiver to cover any damage to equipment in excess of \$1000.00.

Sincerely,

Lee's Ford Resort Marina

Ship Store Staff